**Statement of Product Reliability**

The Kaasen range of equipment is designed and built in the UK by our own in-house experts, using the highest quality materials and class-leading manufacturing processes.

As a manufacturer, we have an obligation to support our products for a minimum of 7 years. Our technical specifications, production processes and quality control procedures are designed such that our products useful life will surpass this period.

To ensure the operation and reliability of the Kaasen products are not compromised in any way, the following guidelines should be followed:

1. The product should only be used for its’ intended function.
2. The product should only be stored and used within the environmental conditions set out by TruCryo Limited:
3. **Operating:**

Temperature range: 0 (32˚F) to 50˚C (122˚F)

Humidity range: 0 to 65 % RH

1. **Transport and Storage:**

Temperature range: 0 (32˚F) to 55˚C (131˚F)

Humidity range: 0 to 90 % RH

1. The products must only be used in conjunction with authentic TruCryo accessories including nozzles, hose and charger.
2. The recommended care and maintenance procedures should be followed, including an annual service to ensure that all components are in the perfect working order and performance is maintained at the highest level.

We anticipate that, if these guidelines are followed, our range of products could operate in good working order for 10 years or longer.

For further information, contact TruCryo via the details at the foot of this document or via trucryo.com.

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